## Webinar Agenda – 11/14/2018

- > John Ulzheimer
  - a. Trusted ID Premier
  - b. Ultra FICO
  - c. Deletion vs Suppression
- Jenn/Dave
  - a. Pre-Dispute Reminder
  - b. Back off letter When do you use this?
  - c. Charge offs How they are handled.
  - d. Webinars/Agendas
  - e. Why you never dispute online or over the phone!
- ➤ Member Q&A