

Webinar Agenda – 2/27/2019

➤ John Ulzheimer

- 1) Scores are used by employers
- 2) Opting out increases your scores
- 3) Don't close old credit card accounts over new credit card accounts

➤ Jenn/Dave

- 1) When to use 5 Day Reinsertion Letter
- 2) Incomplete/Missing Info Letter
 - a) First sentence of page 105.
 - b) Truncated account numbers.
- 3) Returned Mail Letter
 - a) What if they update the address?
 - b) What if they do not update the address?
- 4) Alternative/Bizarre Letter
 - a) Do I fix the typo's?
 - b) Who do you send that letter to?
- 5) Quick Reminders:
 - a) Motivational Corner
 - b) Pre-Dispute
- 6)

➤ Member Q&A